



Amadeus Ticketless Access

Amadeus Ticketless Access is a breakthrough solution designed to sell Low Cost Carrier seats and services in a simpler and more effective way on your Amadeus systems.

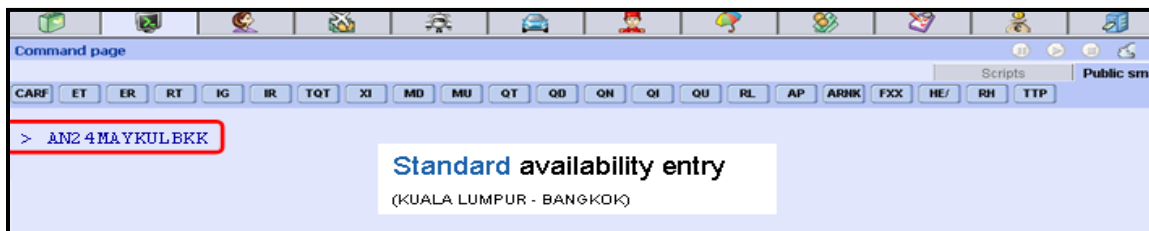
Key Benefits:

- Offers you a full booking process for Low Cost Carrier seats.
- Seamlessly integrated with your existing workflow.
- Flights are included in the familiar Amadeus principal displays.
- Mid and Back Office reporting and accounting processes are also fully integrated and use the standard Amadeus Interface

Amadeus Ticketless Access Booking Flow

1) Amadeus Neutral Availability

AN24MAYKULBKK - Standard availability entry



2) Airline Availability and Fare Display


ACW6/B1 - From the neutral display, agents must request the airline availability screen.

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AN24MAYKULBKK (1A)
** AMADEUS AVAILABILITY - AN ** BKK BANGKOK.TH          68 TU 24MAY 0000
1TG:MH9070 CO YO MO KO WO BO QO KUL M BKK 0805 0915 EO.AB6 2:10
SO HO
2 TG 420 C9 D9 J9 Z9 I9 Y9 B9 /KUL BKK 0805 0915 EO/AB6 2:10
M9 H9 Q9 GR T9 K9 S9 V9 WO X9
3 AK 734 VA PA LA UA TA QA MA KUL L BKK 0825 0930 TO.320 2:05
KA HA YA
4 MH 784 C4 J4 D4 Y4 W4 U4 K4 KUL M BKK 0910 1015 EO.734 2:05
B4 M4 O4 H4 S4 V4 O4 L4 GR X4 T2
5MH:TC4702 C9 Y B M9 H9 Q9 /KUL BKK 0910 1015 TO/734 2:05
6 FD3572 VA PA LA UA TA QA MA KUL L BKK 1040 1140 TO.320 2:00
KA HA YA
    
```

>ACW6/B1 3



- 1 Posting level: A for available
- 2 "T" indicator for Ticketless flight
"_" indicator for Ticketless Access carrier
- 3 ACW entry:
• B is the line number
• /B is the number seat option, 1 seat

AWAK24MAYKULBKK/B1 - View directly to the airline availability screen. More details HEAW or HETLA

FLC1/U - From the airline availability screen, to display fare rules.

3) Segment sell

SS1H2 – The standard short sell entry

```

AWFD24MAYKULBKK/B1
** FD - THAI AIRASIA ** BKK BANGKOK.TH          ** MYR ** TU 24MAY 0000
1 AK 734 HI KUL BKK 0825 0930 0 320 ADT HDOF00 697.00
K1 ADT KDOF00 830.00
U1 ADT UOOH00 450.00
2 AK 738 HI KUL BKK 1130 1240 0 320 ADT HDOF00 697.00
K1 ADT KDOF00 830.00
3 AK 742 HI KUL BKK 1340 1445 0 320 ADT HDOF00 697.00
K1 ADT KDOF00 830.00
U1 ADT UOOH00 450.00
NO MORE FLIGHTS
>SS1H2
    
```

Direct Availability from Airline's system can be requested, and includes Available space, fares and currency for all AirAsia flights operating on selected date. The lowest fares of each cabin will be displayed.

- 1 Availability
- 2 Currency of boarding point
- 3 Amount for 1 pax ADT (taxes excluded)
- 4 Standard short sell entry used from this display

4) PNR Elements

NM1FOSSEY/LAURENCE - Name entry as it appears on passport.

AP 0147579898 - Phone number (optional)

APE-LAURENCE.FOSSEY@AMADEUS.COM - Only one e-mail address is sent to the airline.

TKOK - Ticketing arrangement (no ticket issuance / TTP step)

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5) Form of Payment

FPCCCA1111222233334444/0210*CV123 – Credit card details

RP/NCE1A0950/
1 AK 738 H 24MAY 2 KULBKK NN1 1130 1240
> NM1FOSSEY/LAURENCE
> AP 0147579898
> APE-LAURENCE.FOSSEY@AMADEUS.COM
> TKOK
> RFLF
> FPCCVI4444333322221111/1211*CV123/HFAKCARDINFO

- Segment is created on request, and not confirmed (NN) yet by the airline. PNR will be confirmed in real time at end of transaction.
- other **mandatory PNR elements** to be added before being able to commit AirAsia's booking (NM, AP, APE, TKOK, RF, FP)
- TLA airlines are using **instant payment**, meaning that form of payment has to be provided when the booking is created. Standard FP (Form Of payment) entry. See AirAsia's FOP supported In GGAIKAK help pages (FPCC Credit Cards VISA, AMEX, MASTERCARD) and FPAG Skyagent (BSP/agency account))

6) PNR pricing

FXP is the standard pricing entry

FXP
1 FOSSEY/LAURENCE
LAST TKT DTE 17MAR11 - SEE ADV PURCHASE

AL FLGT BK DATE TIME FARE BASIS NVB NVA B
KUL BKK AK 738 H 24MAY11 1130 H00F00
MYR 697.00 24MAY11 *TICKETLESS ACCESS CA
MYR 44.00XT
MYR 741.00
GRAND TOTAL : MYR 786.00
> TQT

- FXP**: Standard pricing entry (no options) displays automatically the cheapest fare available for selected class / route
- Grand Total displayed**: Total price of itinerary including chargeable services, taxes and fees included) – currency of the first board point of the whole itinerary
- Standard TST** is created and can be displayed with TQT

7) End of transaction

ER - Standard entry to end the transaction.

For more information on the booking process you can refer to GGAIKXX (XX is the Airline code) and HETLA.