

## **Ticketing Errors- Guide**

In our continuous effort to serve you better, we wish to share a couple of common error messages received at the time of ticket issuance (TTP) along with their most probable cause as well as the workaround.

### **Error-1**

#### **NEED PASSENGER/SEGMENT ASSOC. - FP**

##### **Possible cause:**

Missing Passenger Type code in FP entry, in case of net remit tickets with different PTC's.

##### **Solution:**

Use PTC specific entries for form of payment:

- FP entry for Adult Passenger: **FPPAXNR+CASH/TST TOTAL AMOUNT**
- FP entry for infant passenger: **FPINFNR+CASH/TST TOTAL AMOUNT**

### **Error-2**

#### **XX ETKT: INVALID PASSENGER TYPE CODE**

##### **Possible cause:**

Interline agreement doesn't exist for infant passenger

##### **Solution:**

This error may be received when issuing ticket on interline carriers for an Infant Passenger. Contact validating carrier to check the correct agreement for infant passenger.

***For more information, contact your Amadeus Helpdesk***