

## LPO – PNR Search by Office

We are happy to share the useful entries for PNR search that helps to display and track the List of Passenger Names and Record Locators using different search criteria.

DESCRIPTION	FORMAT
All PNRs of office	LPO/ALL
All PNRs for specific Airline	LPO/A(9W)
All PNRs for specific Boarding Point with City code or With in Country	LPO/B(ZRH) or LPO/*B(US)
All PNRs for specific Class of Service	LPO/C(Y,K)
All PNRs for Travel Date/Ranges	LPO/D(01JAN,29JAN-31JAN)
All PNRs for Non-Active Air Segments	LPO/E(GK)
All PNRs for specific Flight Numbers	LPO/F(AF123,234)
All PNRs for specific Group Name	LPO/G(Air Group)
All PNRs for Creation Date/Ranges	LPO/K(01DEC,29DEC-31DEC)
All PNRs for Auxiliary Segments	LPO/N(HHLHI.12JUNLON)  Where in HHL is the Code Hotels and HI is the Chain Code with Date of Service and City Code
All PNRs for Off Point with City Code or With in Country	LPO/O(ZRH) or LPO/*O(US)
All PNRs with creating agent Sign-in	LPO/S(1234AA)
All TICKETED PNRs (TKOK)	LPO/T(FA12JUN-15JUN)
All PNRs with Air Segment Status Code like HX, TK, TL, HL or HK	LPO/W(HX)

## News Flash

**Illustration:**

Detailed below are the Steps to request for the Passenger List using LPO:

**Step 1:** LPO with search criteria – all PNRs with Segment status GK

```
>LPO/E (GK)
ACCEPTED - CHECK REQUEST STATUS WITH LPS/PS
```

**Step 2:** Check status for request by LPS/PS

```
PASSENGER LIST STATUS TABLE - DELVS1234
1      LPO/E (GK)                28DEC COMPLETE      6 PNRS
```

**Step 3:** Check list of PNRs based on the search criteria, by LPS/D1

```
PASSENGER LIST - SEARCH BY OFFICE
DELVS1234/1111AA/SU                28DEC/0635Z  REQUESTED:28DEC
LPO/E (GK)
OFFICE DELVS1234
001  GIRI/JAI                      4SHISF
002  MENEKA/THOKCHOM              Y55K8F
003  SACHDEVA/SHILPI             X5JIFP
004  SHARMA/ANU                  YFQWEX
005  SS/SS                        8LGIR6
006  SS/SS                        8LGIOR
```

**Step 4:** Retrieve individual PNR by LPS1

```
RP/DELVS1234/DELVS1234            AA/SU  24DEC16/0636Z  4SHISF
DELVS1234/1111AA/23SEP16
  1. GIRI/JAI
  2  AI 349 Y 10MAR 5 DELBOM GK1  0400 0615  10MAR  XXXX
  3  AP DEL 011-12345678 - AMADEUS TEST - A
  4  TK OK23SEP/DELVS1234
```

**For more information, refer HE LPO or Contact your Amadeus Helpdesk**