



News Flash

Amadeus Flash

Amadeus announces issuance of Electronic Miscellaneous Document (EMD) by Travel Agents

As the industry continues its evolution to a paperless environment, Amadeus is working closely with all of its travel partners to ensure smooth and seamless transition to the new electronic technology.

Amadeus is proud to announce that EMD (Electronic Miscellaneous Document) has been successfully implemented in India with our partner carriers:

- ***Finnair (AY)***
- ***Japan Airlines (JL)***

In accordance with IATA Resolution 725f, Amadeus is now providing the first complete industry standard EMD solution, including multi-coupons EMD and both types of EMD: EMD-A (EMD associated to an e-ticket) and EMD-S (Standalone).

EMD-S (Standalone): EMD issued for charges that are not to be used at the same time as an E-ticket flight coupon(s). Examples include Pre-paid ticket advise, penalty fees, residual value for further transportation, vouchers etc.

EMD-A (Associated): EMD issued for the collection of miscellaneous and excess baggage charges whose coupon(s) are to be used at the same time as an E-ticket flight coupon(s) it is associated to. Examples, besides excess baggage, include premium seats, unaccompanied minor fee, upgrade fee, etc.

Each EMD-A coupon associated to an E-ticket coupon will be referenced in the corresponding E-ticket coupon.

For more information, please refer HE EMD or contact your nearest Amadeus Helpdesk

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