



News Flash

AMERICAN AIRLINES EXEMPT SEAT BOOKING FLOW

We are happy to share the update on American Airlines about exemption on non-chargeable seats' booking.

Key Features:

- Exempt Seats (INRO chargeable seats) booked on AA flights will also be identifiable as a chargeable service "/SSR" in the PNR, however, no charge will be applied and that can be verified by performing FXG
- No changes to Pre and Post Booking flow

Illustration:

Exempt chargeable seats will be added in the PNR as chargeable service '/SSR', instead of free service 'SSR'.

Below is example for the new SSR element for exempted seat:

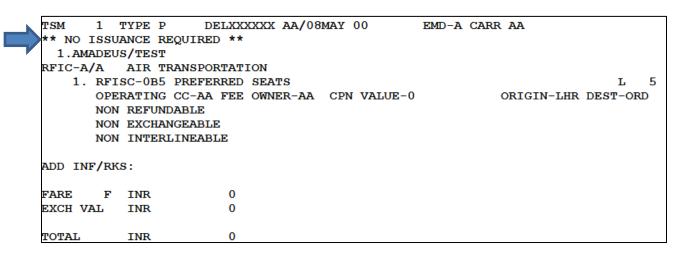
- --- TST TSM RLR SFP ---
- RP/DELXXXXXX/DELXXXXXXX AA/SU 8MAY16/0656Z XXXXXX
- DELXXXXXX/1111AA/8MAY16
 - 1.AMADEUS/TEST
 - 2 AA 099 Y 12JUN 7 LHRORD HK1 0745 1035 12JUN E AA/ABCDEF
 - 3 AP DEL AMADEUS TEST A
 - 4 TK OK08MAY/DELXXXXXX
 - 5 /SSR RQST AA HK1 LHRORD/22JN,P1/RS/RS/S2 SEE RTSTR
 - 6 RM NOTIFY PASSENGER PRIOR TO TICKET PURCHASE & CHECK-IN: FEDERAL LAWS FORBID THE CARRIAGE OF HAZARDOUS MATERIALS -GGAMAUSHAZ/S2
 - 7 FE PAX BG:AA/S2
 - 8 FV PAX AA/S2

FXG will be priced with INRO and will be indicated as "NO ISSUANCE REQUIRED": Therefore, EMD issuance will not be required for such cases.





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Note: You may ignore the error "UNABLE TO PROCESS" incase received at time of pricing the service.

For more details, please contact your Amadeus Helpdesk