

News Flash

AMERICAN AIRLINES EXEMPT SEAT BOOKING FLOW

We are happy to share the update on American Airlines about exemption on non-chargeable seats' booking.

Key Features:

- Exempt Seats (INR0 chargeable seats) booked on AA flights will also be identifiable as a chargeable service "/SSR" in the PNR, however, no charge will be applied and that can be verified by performing FXG
- No changes to Pre and Post Booking flow

Illustration:

Exempt chargeable seats will be added in the PNR as chargeable service '/SSR', instead of free service 'SSR'.

Below is example for the new SSR element for exempted seat:

```

--- TST TSM RLR SFP ---
RP/DELXXXXXXXX/DELXXXXXXXX          AA/SU   8MAY16/0656Z   XXXXXX
DELXXXXXXXX/1111AA/8MAY16
 1.AMADEUS/TEST
 2 AA 099 Y 12JUN 7 LHRORD HK1 0745 1035 12JUN E AA/ABCDEF
 3 AP DEL - AMADEUS TEST - A
 4 TK OK08MAY/DELXXXXXXXX
 5 /SSR RQST AA HK1 LHRORD/22JN,P1/RS/RS/S2   SEE RTSTR
 6 RM NOTIFY PASSENGER PRIOR TO TICKET PURCHASE & CHECK-IN:
    FEDERAL LAWS FORBID THE CARRIAGE OF HAZARDOUS MATERIALS -
    GGAMAUSHAZ/S2
 7 FE PAX BG:AA/S2
 8 FV PAX AA/S2

```

FXG will be priced with INR0 and will be indicated as "NO ISSUANCE REQUIRED": Therefore, EMD issuance will not be required for such cases.

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FXG									
PASSENGER PTC -----									
OC	SRV	NP	PR	FLGT	DATE	(INR)	FARE	TAX	TOTAL
01	AMADEUS/TEST				ADT				
0B5	RQST	1	AA99		12JUN	INR0			INR0

TSM	1	TYPE P	DELXXXXXXXX	AA/08MAY 00	EMD-A	CARR	AA		
** NO ISSUANCE REQUIRED **									
1.AMADEUS/TEST									
RFIC-A/A AIR TRANSPORTATION									
1. RFISC-0B5 PREFERRED SEATS L 5									
OPERATING CC-AA FEE OWNER-AA CPN VALUE-0 ORIGIN-LHR DEST-ORD									
NON REFUNDABLE									
NON EXCHANGEABLE									
NON INTERLINEABLE									
ADD INF/RKS:									
FARE	F	INR					0		
EXCH VAL		INR					0		
TOTAL		INR					0		

Note: You may ignore the error “UNABLE TO PROCESS” incase received at time of pricing the service.

For more details, please contact your Amadeus Helpdesk