

## PNR History Envelope Enhancement

We are pleased to share the enhancement in PNR history envelope (000 numbered in history) at the time of booking creation.

### **Overview:**

The PNR history contains a record of the creation of the PNR and any additions, modifications, cancellations and deductions that are subsequently made to it. The system updates the history at each end of the transaction entry.

Each time a PNR is modified, a new envelope is created with the modification done. Activities that are associated with the creation of a PNR are numbered 000 (Zeros). Activities from the first retrieval of the PNR are numbered 001, from the second retrieval 002, and so on. Each retrieval and set of modifications is called a step/envelope.

However, prior to enhancement, some original elements (AP/TK/RM/Fare Elements etc.) were missing in envelope 0.

The PNR history envelope 0 is enhanced to report additional elements at creation time. The list of the new history codes are:

1. **OP - Original Phone Element**
2. **OF - Original Fare Element**
3. **OB - Original Billing Address Element**
4. **QO - Original Address Verification Element**
5. **OT - Original Ticketing Arrangement Element**
6. **OY - Original Total Price Element**
7. **MO - Original MCO Element**
8. **KO - Original Remark/Confidential Remark**
9. **OD - Original Mailing Address Element**
10. **SSR - Original SSR Element (for example, SSR SEAT RQST)**

## News Flash

**Display of Original Elements in PNR History before enhancement:**

Some mandatory elements were missing from the PNR History original element like, AP, TKOK, RM etc.

```
RP/DELXXXXXX/DELXXXXXX      AI/RM 11JAN16/1229Z  ABCXYZ
DELXXXXXX/1111AA/5JAN16
000 ON/TEST/ABC MR
000 OS/AI 101 A 08FEB 3 DELJFK LK1 0145 0725/NN *1A/E*
000 RF-R CR-DELXXXXXX 00000000 SU 1111AA/DS-58912345 05JAN16
29Z
```

**Display of Original Elements in PNR History after the enhancement:**

PNR history contains the additional elements like AP, TKOK, RM/RC Remarks, SSR, Fare Elements etc.

```
RP/DELXXXXXX/DELXXXXXX      AA/SU 17JAN16/1051Z  ABCXYZ
DELXXXXXX/1111AA/17JAN16
000 ON/TEST/ABC MR
000 OS/AI 101 A 08FEB 1 DELJFK LK1 0135 0635/NN *1A/E*
000 OP/AP DEL +91 11 12345678 - AMADEUS TEST - A
000 OT/TKOK 27JAN/DELXXXXXX
000 OR/SSR RQST AI HN1 DELJFK/19D/AI 101 A 08FEB DELJFK
000 OR/SSR AVMLAINN1/AI 101 A 08FEB DELJFK
000 KO/RC DELXXXXXX-W/ABC COPORATE
000 KO/RM NOTIFY PASSENGER PRIOR TO TICKET PURCHASE & CHECK-
IN: FEDERAL LAWS FORBID THE CARRIAGE OF HAZARDOUS
MATERIALS - GGAMAUSHAZ/AI 101 A 08FEB DELJFK
000 OF/FE NONEND/NONREF VALID ON AI REISSUE/DATE CHNGE NIL
NOSHOW NIL REFUND NIL -BG:AI/AI 101 A 08FEB DELJFK/TEST/
ABC MR
000 OF/FV AI/AI 101 A 08FEB DELJFK/TEST/ABC MR
000 OD/AM NEW DELHI
000 RF-AA CR-DELXXXXXX 00000000 SU 1111AA/DS-58912343 17JAN1
051Z
001 RF-AA CR-DELXXXXXX 00000000 SU 1111AA 17JAN1051Z
```

**For more information, contact your Amadeus Helpdesk**