

## News Flash

## *Inclusion of Ticket Expiration Warning message & Carry-on Bags information in E-ticket Receipt (ITR)*

In accordance with US Department of Transportation guidelines, Amadeus is pleased to announce further enhancement of the **ITR (e-ticket receipt)** document whenever travel is to/from/within the United States of America in the following way.

a) **Inclusion of below static text message:**

**MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE.  
CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.**

b) **Inclusion of the word **MAX** in the Carry-on Bags information column.**

c) **Inclusion of additional information in the **Baggage information legend**.**

### **Key Benefits:**

- a) E-Ticket itinerary receipt now includes some more carry-on Baggage information for the passengers traveling to/from and within the US along with details of the baggage policies applicable for their itinerary.
- b) This will help in customer awareness, information about Maximum, free available baggage allowance prior to check in.

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Illustration:

BAGGAGE POLICY

RDU CPT

1ST CHECKED BAG: FREE OF CHARGE STD SIZE BAG UP TO 23KG/51LB  
OR SPORTS EQUIPMENT 23KG/51LB  
OR MUSICAL INSTRUMENT 23KG/51LB  
2ND CHECKED BAG: 51.00USD STD SIZE BAG UP TO 23KG/51LB

CPT RDU

1ST CHECKED BAG: FREE OF CHARGE STD SIZE BAG UP TO 23KG/51LB  
OR SPORTS EQUIPMENT 23KG/51LB  
OR MUSICAL INSTRUMENT 23KG/51LB  
2ND CHECKED BAG: 51.00USD STD SIZE BAG UP TO 23KG/51LB

CARRY-ON BAG:

RDU LHR: MAX 1PC FREE OF CHARGE SPORTS EQUIPMENT 10KG/22LB  
OR MUSICAL INSTRUMENT 10KG/22LB  
LHR CPT: MAX 1PC FREE OF CHARGE SPORTS EQUIPMENT 10KG/22LB  
OR MUSICAL INSTRUMENT 10KG/22LB  
CPT LHR: MAX 1PC FREE OF CHARGE SPORTS EQUIPMENT 10KG/22LB  
OR MUSICAL INSTRUMENT 10KG/22LB  
LHR RDU: MAX 1PC FREE OF CHARGE SPORTS EQUIPMENT 10KG/22LB  
OR MUSICAL INSTRUMENT 10KG/22LB

The text MAX is inserted to indicate that this is the Maximum number of Carry on Bags

LB = WEIGHT IN POUNDS, KG = WEIGHT IN KILOS,  
IN. = LENGTH IN INCHES, CM. = LENGTH IN CENTIMETERS  
MAX = MAXIMUM ALLOWED, PC = NUMBER OF PIECES

New Text added

BAGGAGE ALLOWANCE AND CHARGES ARE PROVIDED FOR INFORMATION ONLY.  
ADDITIONAL DISCOUNTS MAY APPLY DEPENDING ON ADVANCE PURCHASE OR  
FLYER-SPECIFIC FACTORS (E.G. FREQUENT FLYER STATUS, MILITARY,  
CREDIT CARD USED FOR PURCHASE, EARLY PURCHASE OVER THE INTERNET

MOST CARRIERS' E-TICKETS HAVE EXPIRATION DATES AND CONDITIONS OF USE.  
CHECK THE CARRIER'S FARE RULES FOR MORE INFORMATION.

New Text added

For more information please contact your nearest Amadeus Helpdesk