

## News Flash

**EMD Error's – Guide**

In continuation to our previous newsflash about EMD Errors, here are few more error messages received commonly at the time of EMD issuance, along with the cause and necessary action required for the resolution.

***Error-1: TTM INHIBITED - ISSUE ALL PAX ON SSR SEAT*****Possible cause:**

You are trying to issue EMD separately for all passengers' TSMs or associating range of TSM numbers (TTM/M1-4).

**Solution:**

In this case user should issue the all TSMs for all passengers together by entry **TTM/M1,2,3,4**.

***Error-2: INVALID TEXT DATA*****Possible cause:**

You are trying to add the prepaid baggage information using incorrect format in **SSR entry**.

**Solution:**

In this case user should add the correct format for SSR entry **SRASVC-C/0C5/P1** where in **ASVC is service code, C – indicator for Reason for Issuance, and, /0C5 is the Reason for Issuance Sub-Code (As defined by IATA)**.

**LIST OF EMD SERVICES FOR AIRLINE: EY**

	CODE	RFIC/SC	BOOK	TA	ISS.	DESCRIPTION
1		A/0B5	SEAT	YES		PRE RESERVED SEAT ASSIGNMENT
2	ASVC	C/0CW	SSR	YES		UPTO11LB 5KG BAGGAGE
3	ASVC	C/0CZ	SSR	YES		UPTO22LB 10KG BAGGAGE
4	ASVC	C/0C1	SSR	YES		UPTO33LB 15KG BAGGAGE
5	ASVC	C/0C2	SSR	YES		UPTO44LB 20KG BAGGAGE
6	ASVC	C/0C4	SSR	YES		UPTO55LB 25KG BAGGAGE
	ASVC	C/0C5	SSR	YES		UPTO66LB 30KG BAGGAGE

For more information, please refer HE EMD or contact your Amadeus Helpdesk