

## Amadeus Queues

In continuation to our last update on Queues, we wish to share entries to customize your queue bank with Special Queues, as per your business requirement.

PNRs are not placed automatically after the Queue / Category creation and required queue placement manually to the targeted queue. However, the queue placement of PNRs to the default Queues (1 for Confirmation, 2 for Confirmation from Waitlist, 8 for TKTL, etc.) works automatically.

Listed below are the entries to add / delete special queues and name the same.

Queue Creation Entries	Explanation
QA22C0	Add with 1 category 0
QA22C3	Create queue 22 with 3 categories (0-3)
QAC41C5-10	Add categories to existing queue.

Add a name to a queue	Explanation
QAQ22SUE	Add a name to a queue
QAN22C3FLIGHTS	Name a category in a special queue
QAR7C30ANNE	Name a category in a dual queue

Deleting a queue	Explanation
QK22	QK will delete a queue
QKC22C4-4	Delete a Single Category from Queue

**Note:**

- ✓ Entries related to Queue creation / deletion can be performed in sign-ins with "SU" duty code.
- ✓ Queue should be empty prior to its deletion.

**For more information related to queue creation, please refer HEQUEUE ADD,  
or contact your Amadeus Helpdesk.**