

AIR ASIA BOOKING PROCEDURE

Overview

In continuation to our previous flash with regard to Air Asia booking procedure, we wish to share with you, the change in Air Asia booking flow.

Air Asia content is fully integrated into standard Amadeus workflows. Users can make one way and round trip flight reservations through Amadeus Light Ticketing booking flow.

With this update SSR DOCS is no longer a mandatory element to book Air Asia Group (AK, FD, D7, QZ, Z2, XJ and I5) of flights. Thus, ease Light Ticketing booking process by removing a mandatory step.

Before this update, when booking AirAsia, it was mandatory to insert an SSR DOCS element in the Passenger Name Record (PNR) so that the passenger's nationality information could be reported to the airline at issuance time.

Nationality information of the passenger can be provided during airport check-in or even through online (recommended by Airline) check-in.

Steps to create the booking

Step 1: AN18DECDELGOI/AI5 and ACW1/B1 (where in 1 is line number and 2 is the number of seats required)

Step 2: SS2Z1 (where 2 is the number of seats and 1 is the line number)

Step 3: FXP to price the fare and FXG to price the ancillary service

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Step 4: Enter the Form of Payment

FPAG

or

FPCCVIXXXXXXXXXXXXXXXXXX/1010*CV123/HHOLDERNAME

Step 5: Enter the **APE-mail@mail.com** (Mandatory requirement as per Airlines) and all other mandatory elements for PNR creation.

Step 6: Save PNR by **RFA;ER**

Step 7: **TTP/TTM** to issue the ticket and get the confirmation from Air Asia Airlines

For more information, refer to GGAIK or contact your Amadeus Helpdesk