

## **AIR ASIA INDIA- LIGHT TICKETING FLOW**

Amadeus is glad to announce launch of Light Ticketing capabilities for Air Asia India on LCC smart on 17<sup>th</sup> Sep 2014. Bookings made on LCC Smart will be fully compatible with the new Light Ticketing work flow to the point of ticket issuance. It will be a seamless transition for existing LCC Smart users as the new cryptic commands and ticketing entries have been efficiently integrated in the background, freeing the user's from any extra training or commands to switch to the new work flow.

### **Key Benefits:**

- Booking Air Asia becomes as easy and simple as booking a full service carrier no need to learn new commands, it is a seamless flow that follows practically the same steps as the ones to book traditional carrier.
- With direct access to Air Asia's inventory, you will see seats that are available at the time of booking, displayed in Neutral Availability alongside traditional carriers.
- All Mid & Back -office processes will be fully integrated and reliable, and you won't need to spend time on administrative tasks. The light ticketing back-office A.I.R (Amadeus Interface Record) will contain the full PNR information, so that you can fully integrate your Airlines booking in your internal and external reporting. This means you can track your business performance automatically.

#### **Amadeus Customer Service**

Access to Amadeus Helpdesk at 11-2471300-06

#### **Live Chat function in Vista**

Connect to Amadeus Helpdesk through Live Chat Function in Amadeus Selling Platform

#### **Mail to helpdesk**

[help@amadeus.lk](mailto:help@amadeus.lk)

#### **Know More about Amadeus**

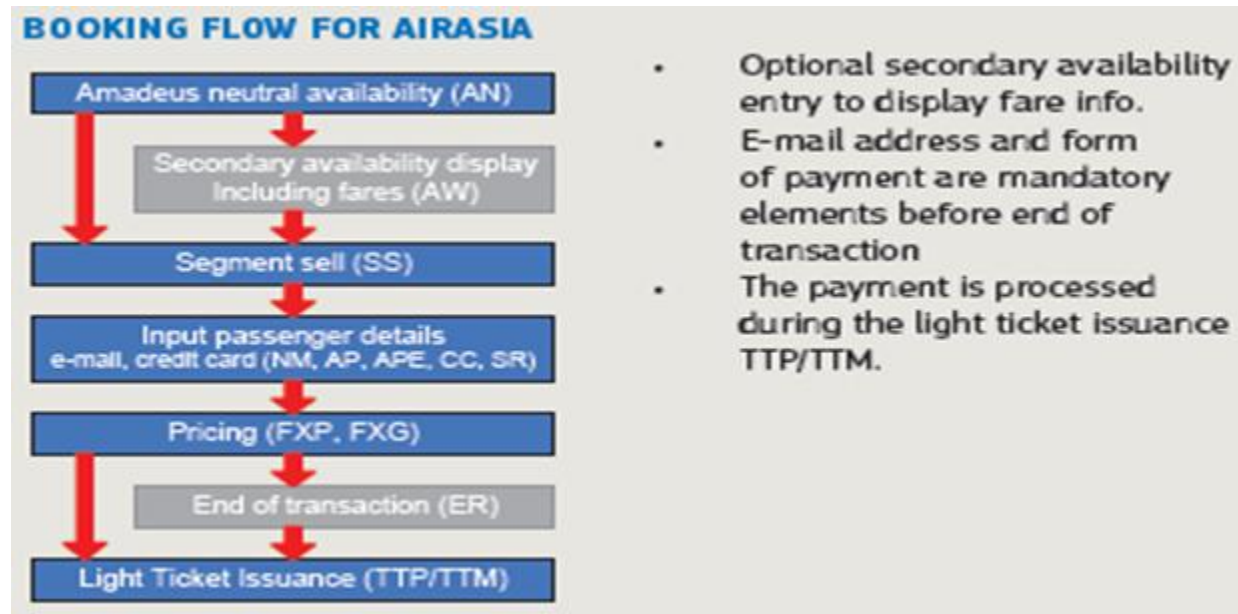
[www.amadeus.lk](http://www.amadeus.lk)

#### **Amadeus e-Learning**

Learn Amadeus using self-paced learning solution Amadeus e-Learning [www.e-learning.amadeus.com](http://www.e-learning.amadeus.com)



**Booking Flow for Air Asia**



**DISPLAY SALES REPORT**

- Light tickets issued are available in dedicated partition of online sales report.
- Light tickets issued are not reported to BSP. No RET file sent to BSP
- TJQ/SOF/T-I5

SEQ NO	A/L	DOC NUMBER	TOTAL	DOC	TAX	FEE	COMM	FP	PAX	NAME	AS	RLOC	TRNC
5XXXX1	XXX	2616282001	4255	205	0	0	CA	AXXXA/XU	AX	4XXGXL	EMDA		
5XXXX2	XXX	2616282002	4215	200	0	0	CA	MXXI/SXM	XT	XMXCL	TKTT		
5XXXX3	XXX	2616282003	4215	200	0	0	CA	LXX/SUXA	SX	2XXXX7	EMDA		
5XXXX4	XXX	2616282004	4215	200	0	0	CA	LXX/AJXY	XS	2SXXX7	TKTT		

For more information please refer to HE LIGHT or contact your nearest Amadeus Helpdesk.

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