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ATC: Automated Reissue TST (TQR) History Display

ATC users can now display the TQR history which shows all TST history elements related to ATC reissues performed on a ticket.

It allows agents to get more traceability and track TST reissue activity history for their different analysis needs.

An overview of TQR

- The TST History (cryptic command TTH) contains additions, modifications or deletions since the TST was originally created.
- With this enhancement, when ATC creates the TST (and after EOT – End of Transaction), the TQR (Automated Reissue TST containing detailed reissue related information) is copied into the TST history.

Illustration:

Agent needs to change the departure date and RBD in the following ticket:

```

TKT-0753220933045          RCI-          1A LOC-63CJ78
OD-MADPAR SI-          FCMI-0   POI-MAD   DOI-08MAR13   IOI-00185555
  1.MADDI/AMINE MR          ADT          ST
  1 OMAD 1A3436   Y 30MAY0910 OK YOWEUIB          O          1PC
  ORY
FARE   F BUR          709.00
TOTALTAX EUR          60.84
TOTAL   EUR          769.84
/PC MAD 1A PAR885.00NUC885.00BND ROE0.801126
FB 55 CHGS AND RFB PERMITTED
FP CASH
    
```

The agent makes the requested changes into the PNR and calls ATC (FXQ cryptic command) in order to re price and reissue the ticket:

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```
>FXQ
01 MADDI/AMINE MR
LAST TKT DTE 30JUN13 - - DATE OF ORIGIN
BG CXR: 1A
PRICED WITH VALIDATING CARRIER 1B - REPRICE IF DIFFERENT VC
FARE VALID FOR E TICKET ONLY
-----
AL FLGT BK DATE TIME FARE BASIS NVB NVA BG
MAD
PAR 1A 3436 J 30JUN JOWEUIB 30JUN 2P
ORIGIN TRVL CURRENCY REISSUE CURRENCY
OLD BASE FARE EUR 709.00
NEW BASE FARE EUR 859.00
FARE BALANCE EUR 150.00
PAYMENT CURRENCY
OLD TAX EUR 60.84
NEW TAX EUR 60.84
TAX BALANCE EUR 0.00
TICKET DIFFERENCE EUR 150.00
PENALTY EUR 0.00
GRAND TOTAL EUR 150.00
>
```

The new TST created by ATC is below:

```
TST00002 MAD12553 AA/08MAR I 0 LD 30JUN13 OD MADPAR SI
T-E
FXQ
1.MADDI/AMINE MR
1 MAD 1A 3436 J 30JUN 0910 OK JOWEUIB 30JUN 2PC
ORY
FARE R EUR 859.00
TX001 O EUR 15.00JDAE TX002 O EUR 3.84QVDP TX003 O EUR 42.00YQAC
TOTAL EUR 150.00
GRAND TOTAL EUR 150.00
MAD 1A PAR1072.24NUC1072.24END ROE0.801126
NO RESTRICTIONS APPLY
6.FE 55 CHGS AND REP PERMITTED
7.FO 075-3220933045MAD08MAR13/00185555/075-32209330453E1
8.FP CASH
>
```

After End of transaction, the TQR history is now added into the TST History. You can display the TQR history via using the cryptic command TTH which in this example provides the following result (we highlighted the TQR history in the grey square for your convenience):

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```

** CURRENT HISTORY
AN  MADDI/AMINE MR
AT  I
AS  MAD 1A3436 J 30MAY13 0910 OK
AV  XX 30MAY MAD IB3436 J 30MAY13 0910 OK
AA  2PC MAD IB3436 J 30MAY13 0910 OK
AB  JOWEUIB MAD IB3436 J 30MAY13 0910 OK
AD  MADPAR
AF/R EUR859.00/OEUR15.00JDAB/OEUR3.84QVDP/OEUR42.00YQAC/TBUR150.
    00/GTEUR150.00
AC  MAD 1A PAR1072.24NUC1072.24END ROBO.801126
AP  NO RESTRICTIONS APPLY
AY  T-E
AFB  OEUR709.00/XBUR859.00/BBUR150.00
ATB  OEUR60.84/XEUR60.84/BBURO.00
ARV  TBUR150.00/REURO.00/PBURO.00
ATT  SBUR150.00/TBUR150.00/GBUR150.00
AMA  BG CXR: 1A
LD  30MAY13
PE  FXQ
FC/  AUTOMATICALLY PRICED *0*
) >
    
```

TQR History elements as described in the table below:

TST History Code part 2	TST ELEMENT CONCERNED
TQR History	
FB	ATC Fare Balance
TB	ATC Tax Balance
RV	ATC Ticket Difference
TT	ATC Total
MA	ATC Appendix Message

For more information, please refer HE TQR or contact your nearest Amadeus Helpdesk